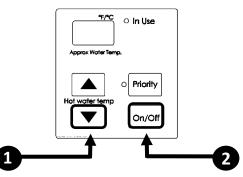
# Rinnai

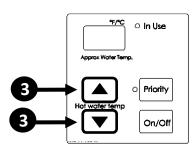
### PERFORMANCE DATA

### **To Obtain Performance Data:**

- 1. Press and hold the ▼ (Down) button.
- 2. While holding the ▼ (Down) button for 2 seconds, press and hold the "On/Off" button (hold both buttons simultaneously).



3. Use the  $\blacktriangle$  (Up) and  $\nabla$ (Down) buttons to scroll to the desired performance information described below.



#### **Performance Data Table**

#	DATA	UNIT
01	Water Flow Rate	x0.1 gal/min
85	Outgoing Temperature	°F
83	Combustion Hours	x100 Hours
84	Combustion Cycles	See following information
85	Fan Frequency	Hz
86	Additional Controllers Connected	See following information
07	Water Flow Control Position	0=Mid, 1=Open, 2=Closed
88	Inlet Temperature	۴
89	Fan Current	x10 mA
10	Total Bath Fill Amount	gallons
::	HEX Outlet Temperature	°F
15	By-Pass Flow Control Position	Degrees of opening
15	Freeze Protection Temperature (Indoor Unit Only)	°F
'n	Freeze Protection Temperature (Outdoor Unit Only)	°F
19	Pump Hours	x100 Hours
20	Pump Cycles	See following information
51	Exhaust Temperature	°F

EH Combustio	on Cycles
20 Pump Cycl	es
DISPLAY	CYCLE COUNT
000 to 999	x100 (0 to 99,900)
10- to 99-	x10,000 (100,000 to 990,000)
I to Б	x1,000,000 (1,000,000 to 6,000,000)

<b>16</b> Controllers Co	nnected	
CONTROLLER MODEL	CONNECTED	NOT CONNECTED
МС		0
BC	_!_	_0_
BSC & BSC2	¦, 2 (QTY2)	0

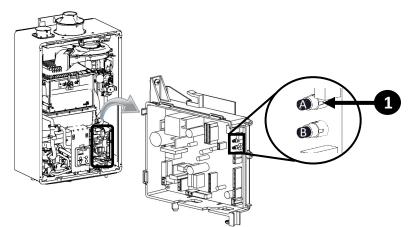
Default display is 🖽

depends on connection status of another controller.

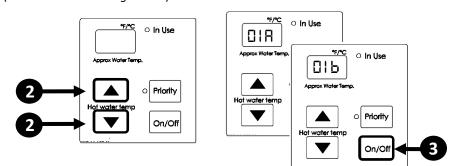
### PARAMETER SETTINGS

### To Adjust the Parameters:

1. Press the "A" button for 1 second.



2. Use the  $\blacktriangle$  (Up) and  $\nabla$  (Down) button on the controller to select a setting number (See Parameter Settings Table).



- 3. Once the desired setting number is selected, use the "On/Off" button on the controller to change the selection for the setting number. Example: Display will change from 01A to 01b for Maximum Temperature setting (as shown below).
- 4. To exit the parameters, press the "A" button on the PC board for 1 second.

#### Parameter Settings Table

Default is **A** for all settings below except ID, I2, I3, and I4 which are factory set.

SETTING	SETTING		SELE	CTION	
#	DESCRIPTION	A	Ь	C	Ь
01	Maximum Set Temperature	Residential: 120°F	Residential: 140°F		
02	High Altitude (Installation Loca- tion)	0 - 2,000 ft (0 - 610 m)	2,001 - 5,400 ft (610 - 1,646 m)	5,401 - 7,700 ft (1,646 - 2,347 m)	7,701 - 10,200 ft (2,347 - 3,109 m)
03	Service Soon <sup>1</sup>	Disabled	0.5 Year	1 Year	2 Years
04	Recirculation Settings	No Recirculation	Recirculation (Dedicated)	Recirculation (Crossover)	
05	Recirculation Mode <sup>2</sup>	Economy	Comfort	Commercial <sup>5</sup>	
07	Units in Standby (EZConnect™)	2	1		
10	Gas Type (Factory Set)	NG	LPG		
11	Maximum Flow Rate⁴	Standard	High		
15	Water Heater Model	Without Pump	With Pump (RUR)	With Pump (RSC)	
13	(Factory set values and not adjusta-	199 (3237)		160 (2530)	
14	ble)	Internal (Indoor)	External (Outdoor)		
156	Low Activation Mode	On	Off		
16	Pump Speed	Max	Low		
]*	First Day Pump Operation	Pump Off	Pump On		

<sup>1</sup> Refer to the Installation and Operation Manual for more information on this setting. <sup>2</sup> Setting DS is available only if setting DЧь, DЧС, or DЧ d is selected.

- Economy mode cycles the pump less often, using less energy to maintain the circulation loop temperature.
- **Comfort mode** cycles the pump more frequently, ensuring the loop temperature remains higher (but also uses more energy).
- <sup>3</sup> BMS = Building Management System
- <sup>4</sup> Selecting "High" will increase the water flow rate to the maximum capacity.
- <sup>5</sup> Commercial mode should not be used for residential applications. Application of commercial mode may result in excessive machine wear and energy consumption. <sup>6</sup> Low Activation Mode must be in the ON position (ISR) if crossover recirculation is selected.

\*For the first 24-hours of operation, Smart-Circ will learn hot water usage patterns and operate pump based on the learned patterns. On the first day, when the tankless water heater has no learned patterns, the unit can be set to no pump operation (Pump Off/No Recirc) for the first 24 hours or to the pump operating (Pump On/ Recirc) every 15 to 30 minutes for the first 24 hours.

## **ELECTRICAL DIAGI**

**NOTE:** Wiring diagram is available in manual and on the inside front cover.

#### **Important Safety Notes**

There are a number of (live) tests required when performing electrical diagnostics on this product. Proceed with caution at all times to avoid contact with energized components inside the water heater. Only trained and qualified service technicians should attempt to repair this product. Before checking for resistance readings, disconnect the power source to the unit and isolate the item from the circuit (unplug it).

#### Freeze Protection

This unit has freeze protection heaters mounted at different points to protect the water heater from freezing. All of them should display a positive resistance reading.

#### Flame Rod

Place one lead of your meter to the flame rod and the other to ground. With the unit running you should read between 5 - 150 VAC. Set your meter to the micro ( $\mu$ ) amp scale and arrange meter leads in line with the flame rod. You should read 1  $\mu$  amp or greater for proper flame circuit. In the event of low flame circuit, remove the flame rod and check for carbon or damage. The flame rod gasket must be replaced after it is removed.

#### Amp Fuses

This unit has two glass fuses located on the PC Board, one inline (10) amp and one (4) amp glass fuse. Remove the fuses and check continuity through it. If you have continuity through each fuse then it is functioning. Otherwise the fuse is blown and must be replaced.

#### Thermistors

Check all thermistors by inserting meter leads into each end of the thermistor plug. Set your meter to the 20 K scale and read resistance. Applying heat to the thermistor bulb should decrease the resistance. Applying ice to the thermistor bulb should increase the resistance. Below are examples of typical temperatures and resistance readings.

Temperature	Resistance Readings
59°F	11.4 - 14ΚΩ
86°F	6.4 - 7.8ΚΩ
113°F	3.6 - 4.5ΚΩ
140°F	2.2 - 2.7ΚΩ
221°F	0.6 - 0.8ΚΩ

#### **Electrical Circuit Table**

				COMPONENT	PCB	
COMPONENT	WIRE COLOR	VOLTAGE	RESISTANCE	CONNECTOR	CONNECTOR	PIN
Spark Electrode	Red-Black	11~13VDC*	34 K ~ 40 K ohms	D2	D	12-21
	Red-Black	7~48VDC*	N/A	D3	D	4-6
Combustion Fan	White-Black	10~12VDC*	N/A	D3	D	10-6
Tun	Yellow-Black	11~13VDC*	N/A	D3	D	8-6
	Red-Pink	NI / A	4.4a/5.2 a h u a a	D4	D	18-20
Water Flow	White-Blue	N/A	44~52 ohms	D4	D	16-14
Control Device	Grey-Orange	12~14VDC	N/A	D4	D	30-12
	Blue-White		25-44	D5	D	5-7
	Yellow-Red	N/A	35~41 ohms	D5	D	11-9
Venturi	Black-Red	12~14 VDC		D5	D	30-12
Control Device	Black-Brown	less than 1VDC*	N/A	D5	D	30-25
	Black-Grey	less than 1VDC*		D5	D	30-23
By-Pass Flow	Red-Pink	NI / A	44~F2 abms	D6	D	15-13
Control Device	White-Blue	N/A	44~52 ohms	D6	D	17-19
Gas Solenoid Valve	Yellow-Black	11~13VDC*	18~22 ohms	D7	D	29-27
Outgoing	White-White					3-2
Thermistor	Blue-Blue			H1	Н	8-11
Inlet Thermistor	White-White			H2	н	4-2
Exhaust Thermistor	White-White	N/A	See Example	Н3	Н	2-5
Heat Exchanger Thermistor	White-White			H4	Н	2-6
Freeze Protection Thermistor	Yellow-Black			Н5	Н	2-7
Overheat Switch	Black-Black	11~13 VDC	less than 1 ohm	H6	н	28-14
Water Flow	Black-Red	11~13 VDC		H7	Н	30-12
Sensor	Yellow-Black	4~7 VDC*	N/A	H7	Н	12-30
Integrated Pump	White-Black	AC108~132 VAC	N/A	B1	В	1-2
(Integrated pump only)	White-Red	11~14VDC*	N/A	G4	G	1-6
Additional Controller(s)	White-White	10~13 VDC	N/A	К	-	-

Rinnai America Corporation continually updates materials, and as such, content is subject to change without notice. For further information, contact Rinnai at 1-800-621-9419 or visit www.rinnai.us

U334-0787(00) REU-NP(A)



	REU-NP(A)
DIAGNOSTIC CODES Visit www.r	innai-Ims.com for additional troubleshooting resources
<ol> <li>Display Diagnostic Codes:</li> <li>1. Turn off the water heater by pressing the "On/Off" button.</li> <li>2. Press and hold the "On/Off" for 2 seconds and then the ▲ (Up) button sin</li> <li>3. The last 9 maintenance codes display and flash one after the other.</li> <li>4. To exit diagnostic codes and return the water heater to normal operation for 2 seconds and then the ▲(Up) button simultaneously.</li> <li>5. Turn on the water heater by pressing the "On/Off" button.</li> </ol>	
Power Interruption During Bath Fill	5 Inlet Thermistor
(Water will not flow when power returns)	Check sensor wiring for damage.
Turn off all hot water taps. Press ON/OFF twice.      By-Pass Flow Control	<ul> <li>Measure resistance or voltage of sensor. (See Electrical Diagnostics)</li> <li>Clean sensor of scale build-up.</li> <li>Replace sensor.</li> </ul>
<ul> <li>Measure resistance or voltage values of the by-pass flow control (See Electrical Diagnostics).</li> <li>Replace By-Pass flow control device.</li> <li>Air Supply or Exhaust Blockage/Condensate Trap is Full</li> <li>Ensure condensate line is not blocked.</li> <li>Ensure internal air filter is clean with no obstructions. (Indoor Only)</li> </ul>	<ul> <li>52 Gas Valve</li> <li>Check flame rod and wire for damage.</li> <li>Check gas solenoid valve for open or short circuit. (See Electrical Diagnostics)</li> <li>Replace gas valve assembly.</li> <li>Please call Rinnai technical department.</li> </ul>
Ensure High Altitude setting. (See Parameter Settings)	54 High Exhaust Gas Temperature
<ul> <li>Ensure Combustion air and Exhaust vents are not blocked and approved venting materials are being used. (Indoor Only)</li> <li>Ensure vent length is within limits. (Indoor Only)</li> <li>Check fan for debris and ensure wheel turns freely.</li> <li>Verify check valve is not stuck between fan casing and burner body.</li> <li>No Ignition (Heater Not Turning On)</li> </ul>	<ul> <li>Ensure condensate line is not blocked</li> <li>Ensure Heat Exchanger fins are clean and not blocked.</li> <li>Confirm inlet water temperature is not too high.</li> <li>Clear diagnostic code by resetting the main power supply to the water heater.</li> </ul>
<ul> <li>Check that the gas is turned on at the water heater, meter, or cylinder.</li> </ul>	5 Combustion Fan
<ul> <li>If the system is propane, make sure that gas is in the tank.</li> <li>Ensure gas type and inlet gas pressure are correct.</li> <li>Bleed all air from gas lines.</li> <li>Check the ground wire for the PC Board.</li> </ul>	<ul> <li>Check the motor wire harness for loose or damaged connections.</li> <li>Measure resistance or voltage of motor wire harness. (See Electrical Diagnostics)</li> <li>Ensure the combustion fan spins freely.</li> </ul>
<ul> <li>Ensure flame rod wire is connected.</li> <li>Ensure igniter is operational. (See Electrical Diagnostics)</li> </ul>	<b>53</b> Recirculation Low Flow
<ul> <li>Check gas solenoid valves for open or short circuits. (See Electrical Diagnostics)</li> <li>Verify gas orifice is correct.</li> <li>Ensure condensate line is not blocked</li> </ul>	<ul> <li>Ensure the inlet water filter is clean and free of debris.</li> <li>Ensure parameter settings are correctly set for recirculation mode.</li> <li>Ensure pump supply voltage.</li> <li>Ensure air is removed from the recirculation line.</li> </ul>
No Flame	55 Water Flow Control
<ul> <li>Check that the gas is turned on at the water heater, gas meter, or cylinder.</li> <li>If the system is propane, make sure that gas is in the tank.</li> <li>Ensure flame rod wire is connected.</li> <li>Ensure gas type and inlet gas pressure is correct.</li> <li>Bleed all air from gas lines.</li> </ul>	<ul> <li>Measure resistance or voltage values of the water flow control (See Electrical Diagnostics)</li> <li>The water flow control valve has failed to close during the bath fill function Immediately turn off the water and discontinue the bath fill function. Contact a licensed professional to service the appliance.</li> </ul>
Heat Exchanger Overheat	<b>7</b> B PC Board
<ul> <li>Measure resistance or voltage of Overheat Switch. (See Electrical Diagnostics)</li> <li>Check heat exchanger surface for hot spots which indicate blockage due to scale build-up.</li> <li>Refer to instructions in manual for flushing heat exchanger. Hard water must be treated to prevent scale build up or damage to the heat exchanger.</li> <li>Ensure it is not forced Hi setting.</li> </ul>	<ul> <li>Replace PC Board</li> <li>Solenoid Valve Circuit</li> <li>Ensure dip switch on PC board is in the OFF position.</li> <li>Ensure gas control wire is not loose or damaged.</li> <li>Ensure heater circuit is not grounded.</li> </ul>
Venturi Control	Replace PC Board.
<ul> <li>Ensure the Venturi motor is operating correctly. (See Electrical Diagnostics)</li> <li>Replace gas valve assembly.</li> <li>Clear diagnostic code by resetting the main power supply to the water heater.</li> </ul>	<ul> <li>Flame Rod</li> <li>Check flame rod and wire for damage.</li> <li>Verify HEX is not leaking.</li> </ul>
High Outgoing Temperature	55 (SS) Service Soon (Flush Heat Exchanger)
<ul> <li>(safety shutdown because water heater is too hot)</li> <li>Confirm fan motor is functioning correctly.</li> <li>Replace the gas valve assembly.</li> <li>Venturi Blockage</li> <li>Ensure Venturi isn't blocked.</li> <li>Please call Rinnai technical department.</li> </ul>	<ul> <li>55 is a time-based service indicator set during installation. Refer to the Installation and Operation Manual for additional details on setting and changing the 55 indicator.</li> <li>55 indicates that it is time for service. The heat exchanger should be flushed to prevent damage. Refer to the Installation and Operation Manual for more information. Hard water must be treated to prevent scale build-up or damage to the heat exchanger.</li> <li>To reset the 55 code, push the On/Off button on the temperature</li> </ul>
Electrical Grounding	controller 5 times in 5 seconds.
Check all components for electrical short.	NO CODE - Nothing happens when water flow is activated
<ul> <li>Data Transfer Error</li> <li>If the PCB has been replaced, ensure the data transfer process has been</li> </ul>	<ul> <li>Verify you have at least the minimum flow rate required to fire unit.</li> <li>Measure the resistance or voltage of the water flow control sensor. (See Electrical Diagnostics)</li> </ul>
completed.	<ul><li>Clean inlet water supply filter.</li><li>On new installations ensure hot and cold water lines are not reversed.</li></ul>
<ul> <li>5 Condensate Pump (Accessory)</li> <li>Confirm wire connections and harness are good.</li> <li>Ensure condensate reservoir is compared condensate nump is operating.</li> </ul>	<b>SE</b> Cascade Diagnostic Display (Commercial units only)
<ul> <li>Ensure condensate reservoir is empty and condensate pump is operating.</li> <li>Outgoing Thermistor</li> </ul>	<ul> <li>With cascade connections, display will flash between "SE" and the selecte set temperature when an error code is displayed on any secondary unit.</li> </ul>
Heat Exchanger Thermistor	FF Maintenance Indicator
<ul> <li>Check sensor wiring for damage.</li> <li>Measure resistance or voltage of sensor. (See Electrical Diagnostics)</li> <li>Clean sensor of scale build-up.</li> <li>Replace sensor.</li> </ul>	<ul> <li>Placeholder in Diagnostic code history indicating that a service provider performed maintenance or service.</li> <li>Enter this code after performing service by pressing ▲ (Up), ▼ (Down)</li> </ul>
Exhaust Thermistor     Freeze Protection Thermistor	<ul> <li>and "On/Off" simultaneously.</li> <li>FF is visible on the monitor.</li> </ul>
<ul> <li>Check sensor wiring for damage.</li> <li>Measure resistance or voltage of sensor. (See Electrical Diagnostics)</li> <li>Replace sensor.</li> </ul>	If recirculation water temperature is not adequate, confirm pump speed is set to Max (Parameter 16a). Recirculation flow rate must be greater than 0.4 GPM (1.5 L, min).

min).

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				1	105002005 1	0 Freeze Protection Heater	3 3 720			413		_	107000153	
			1	1	105000243 1 1	9 Igniter Ground Harness		з З	on Clip	412			106000120	120 OTINIS 171 Noise Filter
				1	109000654 1	7 Ceramic Valve heater FF	8 8 717	8		411	_	-	M10B-13-7	
			1	1	105002004 1 1	15 Pump Harness-2	1 1 715	-		409	_	+	2000001 211000001	110 Inlet Gas Test Port Screw
			1	1	105002003 1 1	4 Pump Sensor Harness	1 1 714	107000318 1 1	Inlet Water Thermistor 1	1 408 I			106000110	
			1	1	105000240 1 1	2 Sensor Harness	2 2 712	107000093 2 2		407		_	100000110	_
			1		105000239 1	1 Power Cord Assembly W	1 1 711	107000270 1 1	Bypass Servo Assembly 1	406	_	-	106000118	
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1	1	109000628	<u>4</u> 860 Wall Bracket	<b>۲</b>	- ۱ ۱	-		F	cn	-	1	-	109000610	
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_				υ	υ I	_		- I	5	-		1 1	106000114	102 Burner Plate Assembly-Large
_	_	1000012 2001 1000	010	2	2	-		<b>_</b>		-		1  1	109000609	101 Burner Gasket-Large
		7EDR041057		1	107002006 1 1		1 508	1		-	 	1 1	106000113	100 Burner Assembly-Large
4 4	4 4	CP-20883-410UK		1	107000305 1 1	07 Water Supply Connection w/Check Valve	1 507	109000623 1	Exhaust Gasket - 2 inch 1	2 213 E		2	109000121	047 Front Panel Packing-Side W
6 6	99	109000747	1 815 Screw	4	109002004 1 1	04 Pump Fixing Stand	1 504	108000084 1	Exhaust Pipe Connection Port - 2"	212	2	2	109000608	Front Panel Packing-Side
64	64	109000651		1	109002003 1 1	3 Anti-vibration Stand	1 503	108000083 1	Flue Connection Assembly 1	2 210 F	2 2	2 2	109000120	045 Front Panel Packing-Top
6 6	6 6	109000650	1 812 Screw	1	107002005 1 1		1 1 501	109000622 1 1	W	207	_	+	109000230	_
4 4	44	108000021	2 811 Screw	2	107002004 2 2	1 Pump Connection	1 1 491	109000646 1 1	Exhaust Packing 1	206	-	-	109000606	_
4 4	44	109000179	3 810 Screw	ω	109002001 3 3	30 Clip	4 4 490	107000323 4 4	O-Ring 1	205 (	ч	1	109000604	-
33	33	109000804	608	4	107002003 1 1	79 Relief Pipe Assembly	1 479	105000235 1	Thermistor 1	1 204 1	+	. 1	109000603	_
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6 6	6 6	U217-449	2 807 Screw	2	109000278 2 2	-	2 472	108000018 2	O-Ring 1	202		1	109000490	_
42 42	42 42	109000649	4 806 Screw	4	107000326 4 4	1 O-Ring	1 471	108000082 1	t Duct Assembly FF	200		-	105000261	_
12 12	12 12	109000178	1 805 Screw	1	107000320 1 1	55 Thermistor	1 1 465	109000620 1 1	Electrode Sleeve 1	1 156 E	1	1 1	105000260	019 Controller
3 3	33	109000648	1 804 Screw	1	107002002 1 1	52 Hot Water Supply Connection	1 1 462	109000619 1 1	Electrode Heater Bracket 1	155 E	-1	1	109000600	018 Controller Bracket FF
22 17	22 17	CP-30580	1 803 Screw	1	107000279 1 1	60 Hot Water Servo Valve Assembly	1 1 460	109000618 1 1		1 154 E	1	1 1	107002000	_
з З	ω 3	ZBA0408UK	1 802 Screw	1	107000297 1 1	55 Bypass Tube (set) - P	1 1 455	109000617 1 1	Electrode Packing 1	1 153 E	1	1 1	105000230	016 Igniter Assembly
2 2	2 2	CP-30583	1 801 Screw	1	109000639 1 1	52 Clip	1 1 452	105000234 1 1	Flame Rod 1	1 152 F	1	1 1	109000599	015 Igniter Bracket
4 4	44	109000746	1 800 Screw	ч	107002001 1 1	6 Hot Water Supply Connection Pipe	1 1 446	105000233 1 1	Electrode 1	1 151 E	1 1	1 1	109002000	014 Pump Circuit Bracket
$\begin{array}{cc} 1 & 1 \end{array}$	1  1	105000249	1 750 Remote Control Harness	1	U211-322X01 1 1	13 Retention Clip	1 1 443	105000232 1 1	Electrode/Flame Rod Assembly 1	19 150	9 19	19 19	109000598	013 Truss Screw
1	1	105002009	1 749 Heater Harness - 6	1	109000638 1 1	12 Clip	1 1 442	107000268 1 1	ו tube	2 147 (	2 2	2 2	e 109000597	012 Combustion Chamber Support Plate
1	1	105002008	Heater Harness -	1	107000276	36 Connection Pipe Assembly-Small	1 1 436	107000267 1 1	Condensate Trap 1	8 145 (	8	88	ick 109000596	011 Commercial Screw and Washer-Black
-	-		(set) - /	1	107000275 1 1	35 Hot Water Connection Fitting	1 1 435	109000616 1 1	Secondary Heat Exchanger Gasket 1	4 142 9	4 4	4 4	106000645	010 Residential Screw and Washer
1	4	105002007	2 743 Freeze Protection Heater	2	109000496 2 2	34 Retention Clip	1 1 434	109000615 1 1	Secondary Heat Exchanger Bracket 1	1 141 9	1 1	1 1	109000634	008 Rubber Bushing
1	1	105002006	1 734 Ceramic Valve Heater	1	109000637 1 1		1 1 433	107000266 1 1	Secondary Heat Exchanger 1	1 140 \$	1 1	1 1	109000595	007 Connection Reinforcement Plate
	_		-	ω	107000325 3 3	32 O-Ring	1 1 432	105000090 1 1	Clip 1	139 (	1	1	109000594	004 Upper Wall Mount Bracket
1 1	1	109000647	1 733 Freeze Protection Heater	1	107000274 1 1	31 Heat Exchanger Pipe Connection	1 1 431	105000262 1 1	Thermistor 1	2 138 1	2 1	1 2	109000281	003 Lower Wall Mount Bracket
			ITE	RS	N RS		RS	NU RS RS						DES
6C160i 6C160e	5C199i 5C199e	PART UMBER	EM EM SCRIPTION	6C160i	PART UMBER SC199i SC199e	ESCRIPTION	6C160i 6C160e EM	PART JMBER SC199i SC199e	SCRIPTION	GC160e EM	6C199e 6C160i	SC199i	PART UMBER	SCRIPTION

